

# Withdrawal form

Dear Client,

In accordance with Article L121-21 of the Consumer Code, you have a period of fourteen clear days from receipt of the order to exercise your right of withdrawal without having to give reasons or pay penalties, except for the cost of return. Only products returned in their original packaging, complete and intact, unused and in perfect condition for resale will be accepted. To return an item, please complete and return this form only if you wish to withdraw from the sales contract. You can also exercise your right of withdrawal by email to [contact@agnes-hardi.com](mailto:contact@agnes-hardi.com) by returning this withdrawal form duly completed. You will send the concerned parcel to the following address.

Agnès Hardi  
6 rue du Lavoir, 89190 LAILLY, FRANCE

Order number : \_\_\_\_\_

Full name : \_\_\_\_\_

Address : \_\_\_\_\_

Product	Qty	Reason for return

AGNES HARDI SAS will not accept any return package sent with postage due. If the above procedure is not followed, you will not be able to make any claim for non-conformity or apparent defect of the delivered products, the products being then considered as conforming and free of any apparent defect. You will be reimbursed for the totality of the sums paid, as soon as possible and at the latest within fourteen days following the date on which you exercised your right of withdrawal. This refund will be made by the same means of payment as the one used

Date and signature: